



Shareholders meeting

Board

Board Administration

Internal Audit

Board Secretary

Executive Board

Chief Executive Officer,
Chairman of the Executive Board

Financial Monitoring Division

Head of IT & Digitalization Department, Executive Board Member

Head of Retail Business Department, Executive Board Member

Head of Corporate Banking Department, Executive Board Member

Head of Investment Banking Department, Executive Board Member

Chief Accountant, Executive Board Member

Head of Financial Department, Executive Board Member

Head of Operations Department, Executive Board Member

Head of Risk Management Department, Executive Board Member

Human Resources Management Department

Administrative Services Department

Legal Division

- Administration Division
- Infrastructure Maintenance Division
- Project Management Division
- Programming Division
- IT Support Unit (Help Desk)

- Sales Management Division
- Branch Support and Banking Services Management Division
- Retail Business Segments and Product Development
- Premium Customer Services Division
- Lending division

- Corporate Customers Engagement and Relationship Management Division
- Corporate Customers Financing Division

- Financial Markets Division
- Investment Operations Unit
- Private Banking Services Division
- Corporate Investment Banking Services Unit

- Accounting Division
- Asset, Liability Management and Planning Division
- Financial Institutions and International Banking Relations Division
- Investor Relations and Strategy Unit
- Treasury

- Cards Division
- Credit Operations Division
- Banking Operations Support Division
- Methodology and Process Management Division

- Credit Risk Division
- General Risk Division
- Credit Monitoring Unit

- Payroll and Benefits Unit
- HR Administration Unit
- Talent Acquisition and Retention Unit
- Training and Special Programs Unit

- Administration
- Procurement and Property Management Division
- PR

- Bad Debt Management Division
- Security division
- Information Security Unit
- Compliance
- Marketing
- Quality Control Unit